Biwater

Case study

Biwater has built water systems around the world for more the 50 years, providing long-term sustainable water infrastructure solutions for communities. The British business has 80 staff based at its head office in Dorking.

THE CHALLENGE

With one of its core missions being to protect the environment, Biwater was keen to work with a print management supplier with the same values and one that would help support its global remit to reduce environmental impact.

With a large number of staff working in the one site, the company was also looking to heighten security and reduce the risk of sensitive documents being left on printers for anyone to see.

"The team at SOS Systems is really proactive, have completely understood our priorities in terms of the environment and security and are working hard to meet our needs. That's really appreciated by us all."

THE SOLUTION

SOS Systems introduced a new print management software across Biwater's existing Canon print equipment which requires all staff to have a personal print card to authorise print jobs at each printer, making each of Biwater's 80 staff accountable for the amount they print.

From this change alone the volume of paper being used has been significantly reduced.
The software has also eliminated various printing errors and improved document security. Sensitive information is no longer left unattended on printers and hard drive encryption and data erase also maximise information security.

THE RESULT

Since SOS Systems introduced the new print management software, monthly print costs have reduced by 56% and monthly average carbon emissions from printing have reduced from 1,419kg to 904kg – almost 40%.

It is expected that over the first year of the contract, Biwater will save more than 6,000kg of carbon in total – equivalent to an average car being driven non-stop for 10 days.

Head of IT Brian Mayne said: "The new software has given us a new level of awareness of how much we print, and if it is necessary. The amount of paper we are using has been significantly reduced and the amount of carbon we have already saved is impressive."

REDUCED
COSTS

GDPR
COMPLIANCE

ENVIRONMENTALLY
EFFICIENT

Established in 1985, SOS Systems is a leading provider of print and document management solutions. ISO9001 2000 accredited, we are one of a select few Canon Platinum Partners in the UK. We help customers nationwide achieve their compliance obligations and digital transformation objectives through a portfolio of innovative software and services. From secure print management to e-Signature and Accounts Payable solutions, everything is backed by our Prince2 certified professional services team.

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